



Quality Assurance Manager Carthage Tennessee

The QAM at Carthage will be instrumental in the success of developing quality systems and processes to meet customer expectations for our current capabilities as well as including our new 5,500 ton extrusion press with 12 and 14 inch containers targeted to start up the end of December 2009.

This position is responsible for product compliance and will actively lead/participate in Lean Six Sigma and other improvement project teams. The QAM will work with plant teams to provide a high level of service to customers and evaluate our business opportunities against our current capabilities. This position is a member of the plant management team, leads and coaches quality department personnel, coaches and works with operations to meet customer goals and ensure satisfaction. Manages through a collaborative perspective and proactive approach with the plant senior management team to reduce costs, eliminate waste, manage employee wellbeing, and guarantee customer satisfaction.

Requirements:

- **Legally authorized to work in the US.**
- **Possesses a valid US drivers license.**
- **Minimum of five years experience in a site leadership quality assurance management role in an industrial environment.**
- **Bachelor's degree in Engineering.**
- **Knowledge and work experience in using Lean Six Sigma concepts and tools, hands on experience with projects preferred.**
- **Proficient in Microsoft Office including Excel spreadsheets, Power Point and demonstrate experience in statistical analysis using tools and mathematical applications.**
- **Must be able to work a flexible work schedule in order to meet business needs.**
- **Must be able to travel overnight as needed to meet customer requirements.**

- **Must be able to continuously work in a non-climate controlled plant environment.**
- **Must be able to perform all essential job functions at a satisfactory level.**
- **Must be able to stand, walk and sit for extended periods of time.**
- **Must possess excellent verbal and written communication skills**
- **Must possess the ability to act with a sense of urgency, flexibility, with a collaborative perspective, and accept the roles of a site team leader and site team member.**
- **Must be able to successfully coach direct reports and peers through performance coaching for success. Actively participates with the site management team to improve the employee and customer experience.**